



MAKE THE RIGHT CALL

CALL OR TEXT 9-1-1

- To report emergency situations
- To report a fire or emergency medical situation
- To report a serious crime in progress
- To report an immediate threat causing fear for your personal safety or the safety of others
- Text 9-1-1 when telephone calls are not safe or not possible



Call when you can,
text
when you can't.

NON-EMERGENCY PROGRAM – [HTTP://911.MYPGC.US](http://911.MYPGC.US)

- An on-line non-emergency dispatch report may be submitted to request the response of Prince George's County Police, Fire/EMS, or Sheriff personnel to the scene of an actively or recently occurring public safety incident that does not immediately threaten life, safety, or property. On-line requests may be submitted for the following limited situations. Non-urgent situations may also be reported by calling the non-emergency dispatch phone number, 301-352-1200.
 - ▶ To report disturbances to include loud parties or noise complaints
 - ▶ To report a theft or attempted theft of property or a vehicle
 - ▶ To report non-threatening suspicious person or vehicle or situation
 - ▶ To report vandalism or property damage
 - ▶ To report other non-urgent situations requiring the dispatch of Police, Fire/EMS or Sheriff personnel, call the non-emergency dispatch phone number, 301-352-1200

CALL THE POLICE DEPARTMENT DIRECTLY - 301-516-9777

- To obtain information on vehicles which have been impounded or towed
- To report activities that do not require police dispatch
- To file a complaint regarding Police Department services or officers
- To request a copy of a police report
- To determine the appropriate area of the Police Department to provide the required assistance



CALL 311

- To receive information about Prince George's County Government services
- To determine the appropriate agency to address a concern
- To obtain information about trash pick-up schedules or snow removal processes

IMPORTANT NOTE: THE NON-EMERGENCY DISPATCH NUMBER IS NOT EQUIPPED TO RECEIVE TEXT MESSAGES